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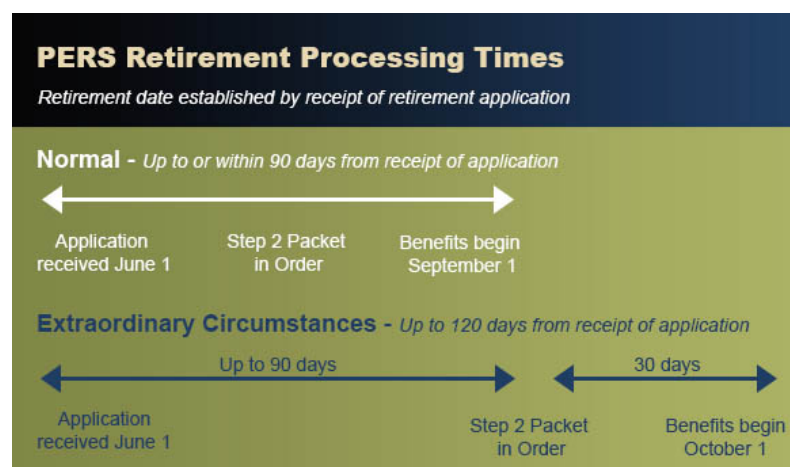
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July 17, 2015

## Update on PERS processing delays

PERS is working diligently to process its backlog of retirement applications. This backlog has most affected those who submitted their 9A SRVC, *Pre-Application for Service Retirement Benefits*, from March 1 to June 30, 2015.

Under normal circumstances, application processing takes 90 days from the day an application is received. In our current situation, applications submitted from March 1 to June 30 are taking up to 120 days to process.



We have updated [our website](#) with messaging about this process and where we are in the backlog. Each Monday we will post the "submitted the week of" date for the applications we are currently processing. Having this date posted should provide better clarity to our members as to where their application is in the retirement process.

Thank you.

Employer Hotline: 601.359.2090      Toll Free: 800.444.7377

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